

Implementing, Strengthening and Expanding Services and New Projects in TTBizLink



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- ▶ Future Developments

How did it begin?

- ▶ In 2009, the GoRTT through the MTI launched the Single Electronic Window (SEW) for Trade and Business Facilitation Project, with the trade name TTBizLink.
- ▶ TTBizLink, the first of its kind in the Caribbean. It is a secure business portal that provides 24/7 access to trade and business related government services via a single electronic platform.
- ▶ TTBizLink currently hosts forty seven (47) transactional e-services administered by twenty four (24) government agencies across ten (10) separate Ministries.

TTBizLink Modules



**12 Modules
47 e-Services!**

E-FISCAL INCENTIVES

E-IMPORT DUTY
CONCESSIONS

E-COMPANY
REGISTRATION

E-WORK PERMIT

E-PERMITS AND LICENCES

E-CERTIFICATE OF
ORIGIN

E-NATIONAL INSURANCE
BOARD REGISTRATION

E-
COMPANY/PARTNERSHIP
BIR & VAT REGISTRATION

E-GOODS DECLARATION

E-VENDOR REGISTRATION

E-MARITIME SERVICES

E-UTILITIES SERVICE

How has this benefitted T&T?

Service	Result
e-Company Registration	Processing time reduced from 7 days to 3 days
e-Work Permit	Processing time reduced from 6 weeks to 2.5 weeks
e-Import/Export Permits & Licences	Processing time reduced from 4 weeks to 1 day
e-Certificate of Origin	Processing time reduced from 1 day to 30 mins
e-Fiscal Incentives	Processing time reduced from 6 weeks to 11 days
e-Import Duty Concession	Processing time reduced from 6 weeks to 12 days
e-National Insurance Board Registration	Processing time reduced from 30 days to 1 day
e-Company/Partnership BIR	Processing time reduced from 30 days to 1 days
e-Company VAT Registration	Processing time reduced from 30 days to 2 days
e-Goods Declaration	Processing time reduced from 4 days to 1 day



- ▶ TTBizLink has substantially reduced the need to send duplicate and repetitive information to multiple agencies, improved information sharing among government agencies and removed many of the inconsistent and fragmented trade and business processes which existed.

Achievements this Year

- ▶ **E-Goods Declaration** Jan 2016
Pesticides and Toxic Chemicals Inspectorate
- ▶ **E-Utilities** April 2016
Water and Sewerage Authority of Trinidad and Tobago (WASA)
- ▶ **E-Maritime** April 2016
Maritime Services Division, Coast Guard, Ministry of Health, Port Administrations, Shipping Agents
- ▶ **E-Permits and Licences** April 2016
Drug Inspectorate and Pesticides and Toxic Chemicals Inspectorate
- ▶ **Mobile Inspections** Oct 2016
Trinidad and Tobago Bureau of Standards, Plant Quarantine Services, Food and Drugs Inspectorate

E-Utilities

- ▶ This service enables companies and individuals to submit the following applications to WASA
 - ▶ Building development approvals
 - ▶ Plumbing approvals
- ▶ These applications form an integral part of the process of obtaining a construction permit in Trinidad and Tobago.
- ▶ Main benefits
 - ▶ Submission of all designs and documents can be done online at anytime
 - ▶ Receive stamped designs electronically
 - ▶ Receive notifications automatically when your application is processed
 - ▶ Ability to address all queries online

E-Maritime

Agencies

- Ministry of Works and Transport - Maritime Services Division
- Ministry of Health - Port Health Unit
- Ministry of National Security - Marine Ship Safety and Port Facility Security Unit of the Trinidad and Tobago Coast Guard
- Port Authority of Trinidad and Tobago
- Point Lisas Industrial Port Development Company Limited

Declarations

- General Declaration
- Crew list
- Passenger List
- Dangerous Goods Manifest
- Ballast Water Report
- Berthing Application
- Maritime Health Declaration
- Last 10 Ports of Call

Benefits

- One harmonized web form
- Submission is made once but distributed simultaneously to all participating agencies
- Ability to update, address queries and receive approvals online

E-Permits and Licences

Pharmacy/Drug Inspectorate

- Application for Licence to Store, Sell and Distribute Antibiotics
- Application for Approval to Import Antibiotics
- Application to Withdraw - Antibiotics Import Licence
- Application to Withdraw from Bond - Antibiotics
- Application for Licence to Export Antibiotics
- Application for Licence to Store, Sell and Distribute Narcotics
- Application for Licence to Import Narcotics
- Application for Withdrawal - Narcotics Import Licence

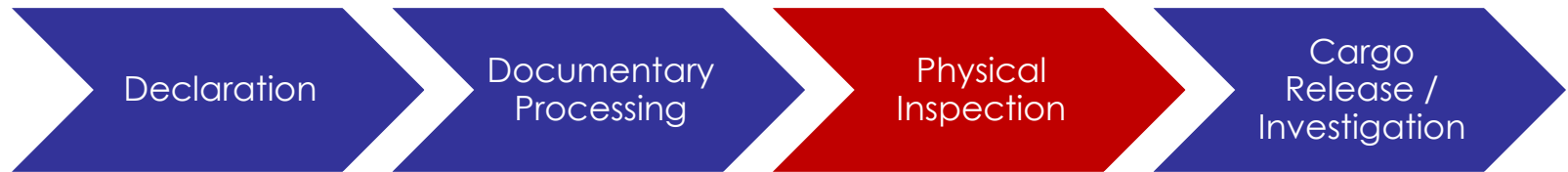
Pesticides and Toxic Chemicals Inspectorate


- Application for Licence of Premises - Pesticides
- Application for Licence of Premises- Toxic Chemicals
- Application for Licence to Import a Pesticide
- Application for Licence to Import a Toxic Chemical
- Application to Draw Down from Toxic Chemicals Import Licence
- Application for Export Licence/Permit for Toxic Chemicals

Benefits

- Submission of applications can be done online at anytime
- Receive notifications automatically when your application is processed
- Ability to address all queries online

Mobile Inspections



- Physical inspections onsite 
- Access to accurate, pertinent information
- Immediate clearance of goods after inspection

Update on TFA

- ▶ July 29, 2015 - TT Mission in Geneva delivered Instrument of Acceptance to WTO Secretariat
- ▶ Cabinet Agreed to the reconstitution of the NTFC via Cabinet Minute No. 121/2016 dated January 28, 2016. The Committee's First Meeting was held on March 23, 2016. On this day also, Members were formally appointed to the Committee
- ▶ 4 NTFC meetings held to date
- ▶ Cabinet Approved categorizations are as follows:
 - ▶ Category A - 10 provisions
 - ▶ Category B - 29 provisions
 - ▶ Category C - 8 provisions
- ▶ Currently being reviewed and a large number of changes are being made to the Categorization of B and C provisions. Note however, that this still has to be approved by Cabinet.

Strengthening of the Single Electronic Window for Trade and Business Facilitation Project



Why the need for such a Project?

- ▶ Efforts to improve the country's ease of doing business, enhance its competitiveness, and instill a culture of excellence in GoRTT
- ▶ Economic constraints due to falling oil and gas prices
- ▶ To create a facilitative environment which simplifies business and trade processes to support government's diversification strategy

Gaps Identified

- ▶ The Project will address a number of Gaps within the Single Electronic Window :
- ▶ Interoperability amongst key agencies;
- ▶ Current risk management systems in major regulatory agencies, require improvement;
- ▶ National legislation needs to be reviewed and updated to conform to new operating environment and facilitate the transition to a paperless environment;

Gaps Identified (cont'd)

- ▶ There is currently no electronic payments solution on the SEW;
- ▶ Lack of a Business Continuity Plan and Data Recovery Solutions for the SEW; and
- ▶ Institutional Governance of the SEW requires strengthening in order to ensure its long-term sustainability.

Project Objectives

- ▶ To improve the trade performance and business facilitation environment in TT through the strengthening of the SEW;
- ▶ Optimize and simplify foreign trade and business processes to reduce time and costs;
- ▶ Improve domestic interoperability among national government institutions;
- ▶ Improve external interoperability with trading partners globally; and
- ▶ Modernize the governance and the institutional framework of the SEW.

Project Details

- ▶ The Strengthening of the Single Electronic Window Project is an Inter-American Development Bank loan funded Project undertaken to support the enhancement and expansion of the current Single Window.
- ▶ The cost of the endeavour is \$25 Million US Dollars and is scheduled for implementation over a five (5) year period.

Project Components

COMPONENT I: Enhancing and expanding the services of the Single Electronic Window

- | | |
|-----|---|
| 1.1 | Develop and Implement Integrated Risk Management System |
| 1.2 | Develop an Interface to connect TTBizLink to National e-Payment Gateway and BIR GenTax System |
| 1.3 | Customize Selected Services and Automate Processes with key stakeholder |
| 1.4 | Develop Security Strategy |
| 1.5 | Develop and Implement Business Continuity, Disaster Recovery, Cloud Based Solution |

COMPONENT II: Enhancing the Interoperability of TTBizLink

- | | |
|-----|--|
| 2.1 | Build and Enhance Domestic and International Interoperability of SEW |
| 2.2 | Develop and Implement Multimodal Logistics Module |
| 2.3 | Design the Trade Data Information System at CSO |

COMPONENT III: Modernizing the Governance of SEW and the Institutional Framework

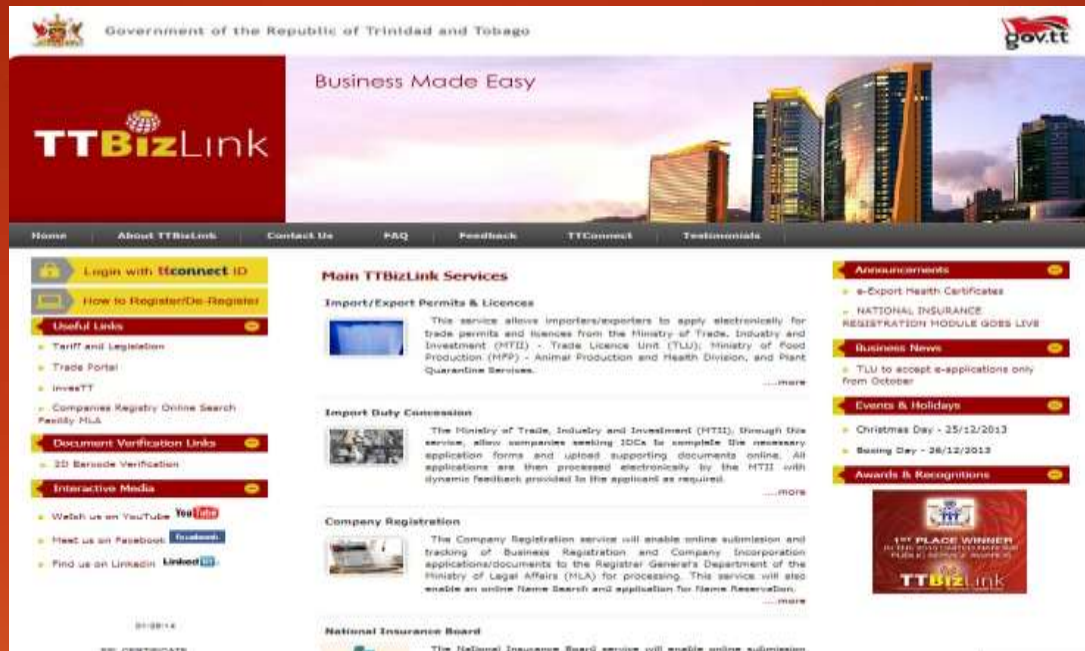
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|-----|--|
| 3.1 | Review The Legislative Framework for Trade and Business |
| 3.2 | Design New Institutional Governance Structure for SEW |
| 3.3 | Undertake Business Process Reengineering |
| 3.4 | Develop and Implement Change Management Strategy |
| 3.5 | Design and Develop Public Awareness Campaign |
| 3.6 | Capacity Building Activities for Public and Private Sector Personnel |

Status of Project

Inaugural Inter-Ministerial Committee Meeting held to introduce the project to stakeholder Ministries.

Terms of Reference and Expressions of Interest developed for the first batch of consultancies:

- ▶ **Review of the Legislative and Institutional Framework for Trade & Business in T&T** *(Non-objection received by IDB)*
- ▶ **Design New Institutional and Governance Structure for the Single Electronic Window** *(Non-objection received by IDB)*
- ▶ **Business Continuity, Disaster Recovery, Cloud Based Solution** *(under review)*
- ▶ **Conduct Business Process Reengineering** *(sent for formal non-objection)*
- ▶ **Develop & Implement Change Management Strategy** *(under review)*



Thank you!

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