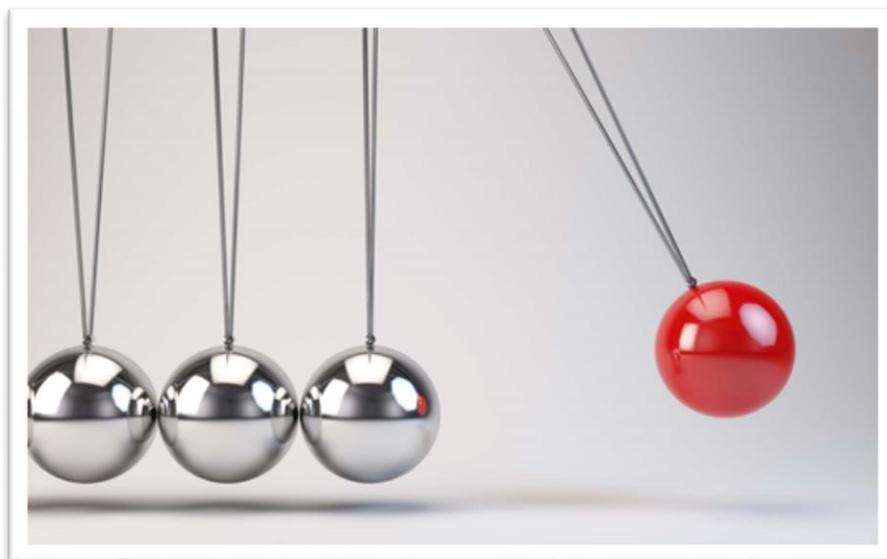


IX Latin American and Caribbean Regional Meeting on Foreign Trade Single Windows (FTSWs)

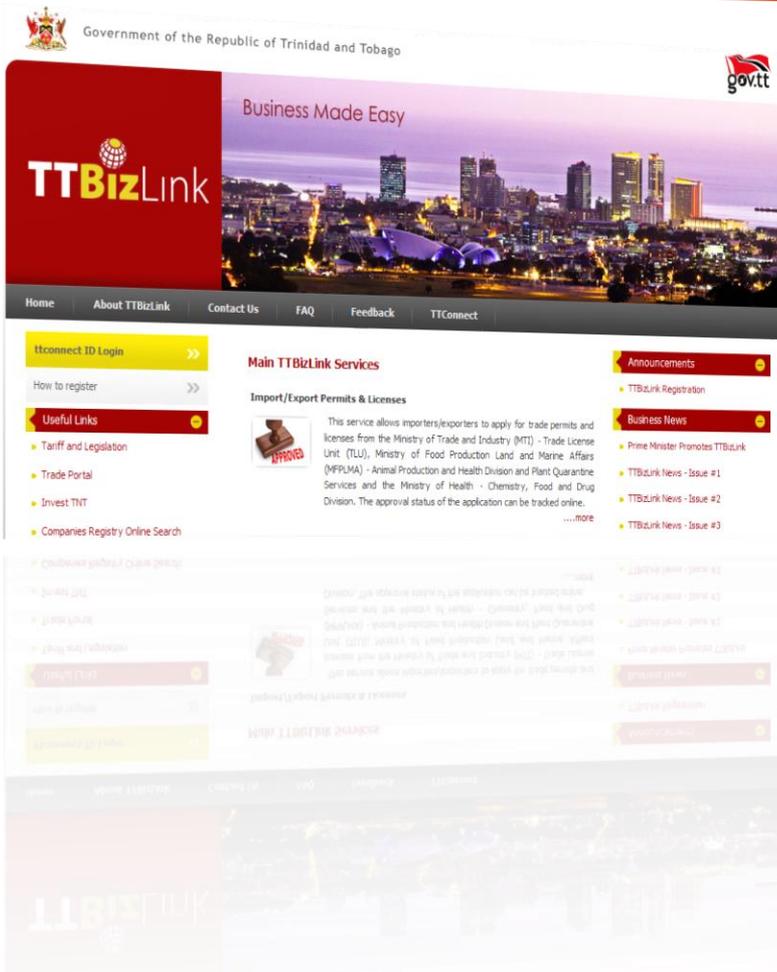
Asunción, Republic of Paraguay, on 26 and 27 October, 2017



Contents

- ▶ Brief Background
- ▶ Achievements in the last Year
- ▶ Future Developments

Background



- ▶ National Single Electronic Window for Trade and Business Facilitation
- ▶ Connects twenty four (24) government agencies through forty seven (47) transactional e-services.
- ▶ Developed by CrimsonLogic and modelled after Singapore's TradeNet

TTBizLink Agencies

24 Government Agencies across 10 Ministries

1. Ministry of the Attorney General and Legal Affairs
2. National Insurance Board (NIB) - Ministry of Finance
3. Board of Inland Revenue (BIR) - Ministry of Finance
4. Customs and Excise Division - Ministry of Finance
5. Central Tender Board (CTB) Division - Ministry of Finance
6. Investment Directorate - Ministry of Trade and Industry
7. exporTT - Ministry of Trade and Industry
8. Trinidad and Tobago Bureau of Standards
9. Trade Licence Unit (TLU) - Ministry of Trade and Industry
10. Work Permit Secretariat - Ministry of National Security
11. Trinidad and Tobago Coast Guard - Ministry of National Security
12. Immigration Division - Ministry of National Security
13. Maritime Services - Ministry of Works and Transport
14. Environmental Health Unit - Ministry of Health
15. Port of Point Lisas - Ministry of Works and Transport
16. Port of Port of Spain - Ministry of Works and Transport
17. Water and Sewerage Authority (WASA) - Ministry of Public Utilities
18. Trinidad and Tobago Electricity Commission (T&TEC) - Ministry of Public Utilities
19. Government Electrical Inspectorate (GEI) - Ministry of Public Utilities
20. Animal Production & Health Division (APHD) - Ministry of Agriculture, Land and Fisheries
21. Plant Quarantine Services (PLQ) - Ministry of Agriculture, Land and Fisheries
22. Chemistry, Food and Drugs Division (CFDD), Food and Drug Inspectorate - Ministry of Health
23. Pharmacy/Drug Inspectorate (MHDl) - Ministry of Health
24. Chemistry, Food and Drugs Division (CFDD), Pesticides and Toxic Chemicals Inspectorate (PTCl) - Ministry of Health

TTBizLink Modules

**47 e-Services are
grouped into 12 Modules**

E-FISCAL INCENTIVES

*E-IMPORT DUTY
CONCESSIONS*

*E-COMPANY
REGISTRATION*

E-WORK PERMIT

E-PERMITS AND LICENCES

*E-CERTIFICATE OF
ORIGIN*

*E-NATIONAL INSURANCE
BOARD REGISTRATION*

*E-
COMPANY/PARTNERSHIP
BIR &VAT REGISTRATION*

E-GOODS DECLARATION

E-VENDOR REGISTRATION

E-MARITIME SERVICES

E-UTILITIES SERVICE

TTBizLink e-Services

47 e-Services are grouped into 12 Modules

1. e-Company Registration - Name Reservation
2. e-Company Registration - Registration of Business
3. e-Company Registration - Company Incorporation Application
4. e-National Insurance Board Registration - New Application-Employer Registration- NI1
5. e-National Insurance Board Registration - New Application- Employee Registration- NI4
6. e-Company/Partnership BIR and VAT Registration - Board of Inland Revenue Registration and VAT Registration Number Application
7. e-Fiscal Incentives - Apply for Fiscal Incentives
8. e-Import Duty Concessions - Apply for Import Duty Concession
9. e-Certificate of Origin - Apply for Certificate of Origin for Preferential Markets
10. e-Certificate of Origin - Apply for Certificate of Origin for Non-Preferential Markets
11. e-Work Permits - Apply for Individual/Group Work Permit
12. e-Work Permits - Extension of Individual/Group Work Permit (Electronic/Manual)
13. e-Vendor Registration - Application Registration
14. e-Maritime Services - Pre Arrival Notice
15. e-Maritime Services - Pre Departure Notice
16. e-Goods Declaration - Goods Declaration
17. e-Utilities Service – Apply for Building Development Approval
18. e-Utilities Service – Apply for Plumbing Approval
19. e-Utilities Service – Apply for Permanent Electricity Supply and Electrical Inspection
20. e-Import/Export Permits & Licences - Trade Licence Unit - Import Licence
21. e-Import/Export Permits & Licences - Trade Licence Unit - Export Licence
22. e-Import/Export Permits & Licences - Trade Licence Unit - Duty Relief Licence
23. e-Import/Export Permits & Licences - Trade Licence Unit - Safeguard Certificate
24. e-Import/Export Permits & Licences - Trade Licence Unit - Suspension Certificate

TTBizLink e-Services

47 e-Services are grouped into 12 Modules

25. e-Import/Export Permits & Licences - Animal Production & Health Division (APHD) – Animal Import Licence
26. e-Import/Export Permits & Licences - Animal Production & Health Division (APHD) – Animal Export Permit- Meat and Poultry Products
27. e-Import/Export Permits & Licences - Animal Production & Health Division (APHD) – Animal Export Permit - Dairy and Dairy Products
28. e-Import/Export Permits & Licences - Plant Quarantine Services (PLQ) – Plant Import Permit
29. e-Import/Export Permits & Licences - Chemistry Food and Drugs (CFDD) – Export Health Certificate – Food and Beverage
30. e-Import/Export Permits & Licences - Chemistry Food and Drugs (CFDD) – Export Health Certificate – Fish and Fishery Products
31. e-Import/Export Permits & Licences - Chemistry Food and Drugs (CFDD) – Export Health Certificate – Food and Beverage - Colombia
32. e-Import/Export Permits & Licences - Chemistry Food and Drugs (CFDD) - Free Sale Certificate
33. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) – Application for Licence to Store, Sell and Distribute Antibiotics
34. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application for Approval to Import Antibiotics
35. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application to Withdraw - Antibiotics Import Licence
36. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application to Withdraw from Bond - Antibiotics
37. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application for Licence to Export Antibiotics
38. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) – Application for Licence to Store, Sell and Distribute Narcotics
39. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application for Licence to Import Narcotics
40. e-Import/Export Permits & Licences - Pharmacy/Drug Inspectorate (MHDI) - Application for Withdrawal - Narcotics Import Licence
41. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application for Licence of Premises - Pesticides
42. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application for Licence of Premises- Toxic Chemicals
43. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application for Licence to Import a Pesticide
44. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application for Licence to Import a Toxic Chemical
45. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application to Draw Down from Toxic Chemicals Import Licence
46. e-Import/Export Permits & Licences - Pesticides and Toxic Chemicals Inspectorate (PTCI) - Application for Export Licence/Permit for Toxic Chemicals
47. E-Mobile Inspection



- ▶ TTBizLink has substantially reduced the need to send duplicate and repetitive information to multiple agencies, improved information sharing among government agencies and removed many of the inconsistent and fragmented trade and business processes which existed.

Achievements this Year

- ▶ **1,000,000 transactions recorded**

Since launch in January 2012

- ▶ **Launch of Business Intelligence Tool**

Provides real-time data from the single window for decision and policy. This helps to support our central statistical office

- ▶ **Commencement of the Strengthening of the Single Electronic Window Project**

Began a series of consultancies and projects to strengthen the trade environment and expand the services on the current single window

Strengthening of the Single Electronic Window for Trade and Business Facilitation Project



Project Details

- ▶ The Strengthening of the Single Electronic Window Project is an Inter-American Development Bank loan funded Project undertaken to support the enhancement and expansion of the current Single Window.
- ▶ The cost of the endeavour is \$25 Million US Dollars and is scheduled for implementation over a five (5) year period. The loan was negotiated in 2015 and officially executed in April 2016.

Project Objectives

- ▶ To improve the trade performance and business facilitation environment in TT through the strengthening of the SEW;
- ▶ Optimize and simplify foreign trade and business processes to reduce time and costs;
- ▶ Improve domestic interoperability among national government institutions;
- ▶ Improve external interoperability with trading partners globally; and
- ▶ Modernize the governance and the institutional framework of the SEW.

Project Components

COMPONENT I: Enhancing and expanding the services of the Single Electronic Window

- | | |
|-----|---|
| 1.1 | Develop and Implement Integrated Risk Management System |
| 1.2 | Develop an Interface to connect TTBizLink to National e-Payment Gateway and BIR GenTax System |
| 1.3 | Customize Selected Services and Automate Processes with key stakeholder |
| 1.4 | Develop Security Strategy |
| 1.5 | Develop and Implement Business Continuity, Disaster Recovery, Cloud Based Solution |

COMPONENT II: Enhancing the Interoperability of TTBizLink

- | | |
|-----|--|
| 2.1 | Build and Enhance Domestic and International Interoperability of SEW |
| 2.2 | Develop and Implement Multimodal Logistics Module |
| 2.3 | Design the Trade Data Information System at CSO |

COMPONENT III: Modernizing the Governance of SEW and the Institutional Framework

- | | |
|-----|--|
| 3.1 | Review The Legislative Framework for Trade and Business |
| 3.2 | Design New Institutional Governance Structure for SEW |
| 3.3 | Undertake Business Process Reengineering |
| 3.4 | Develop and Implement Change Management Strategy |
| 3.5 | Design and Develop Public Awareness Campaign |
| 3.6 | Capacity Building Activities for Public and Private Sector Personnel |

Status of Current Projects

- ▶ **Diagnosis of Trade and Logistics Environment** *(Completed)*
- ▶ **Review of the Legislative and Institutional Framework for Trade & Business in T&T** *(Awaiting Execution of Contract with consultant to begin review)*
- ▶ **Design New Institutional and Governance Structure for the Single Electronic Window** *(Awaiting Execution of Contract with consultant to begin review)*
- ▶ **Conduct Business Process Reengineering** *(Awaiting Execution of Contract with consultant)*
- ▶ **Develop & Implement Change Management Strategy** *(Awaiting Execution of Contract)*
- ▶ **Develop an Automated Construction Permit System** *(Evaluation of RFPs ongoing)*
- ▶ **Consultancy to Develop and Implement an Integrated Risk Management System** *(Evaluation of RFPs ongoing)*
- ▶ **Cloud Based Solution** *(diagnostic completed, Expressions of Interest Stage Completed)*

Future Developments

- ▶ Automation of vessel registration services of the Maritime Services Division, Ministry of Works and Transport
- ▶ Automation of post-incorporation services of the Companies Registry Department, Ministry of Legal Affairs
- ▶ Automation of services of the Fisheries Division, Ministry of Agriculture, Land and Fisheries
- ▶ Cross Border Document Exchange Project – Certificate of Origin

Cross Border Interoperability

According to UN Recommendation Number 36:

- ▶ Single Windows can be seen in a broader context as tools not only to improve national competitiveness but also to **promote regional economic growth**.
- ▶ The obvious advantage would be the ability to communicate trade-related information easily and quickly, and more cost effectively for both government and the trading community.

Pilot Project: e-Certificate of Origin

Parallel-track bilateral exchange project envisioned.

- ▶ Between T&T and CARICOM countries:

- ▶ Guyana
- ▶ Jamaica
- ▶ Suriname

This is an agenda item to be discussed at the next meeting of the Council for Trade and Economic Development (COTED) for the implementation of IO-Pack

- ▶ Between T&T and willing Latin American Countries:

Pilot Project: e-Certificate of Origin

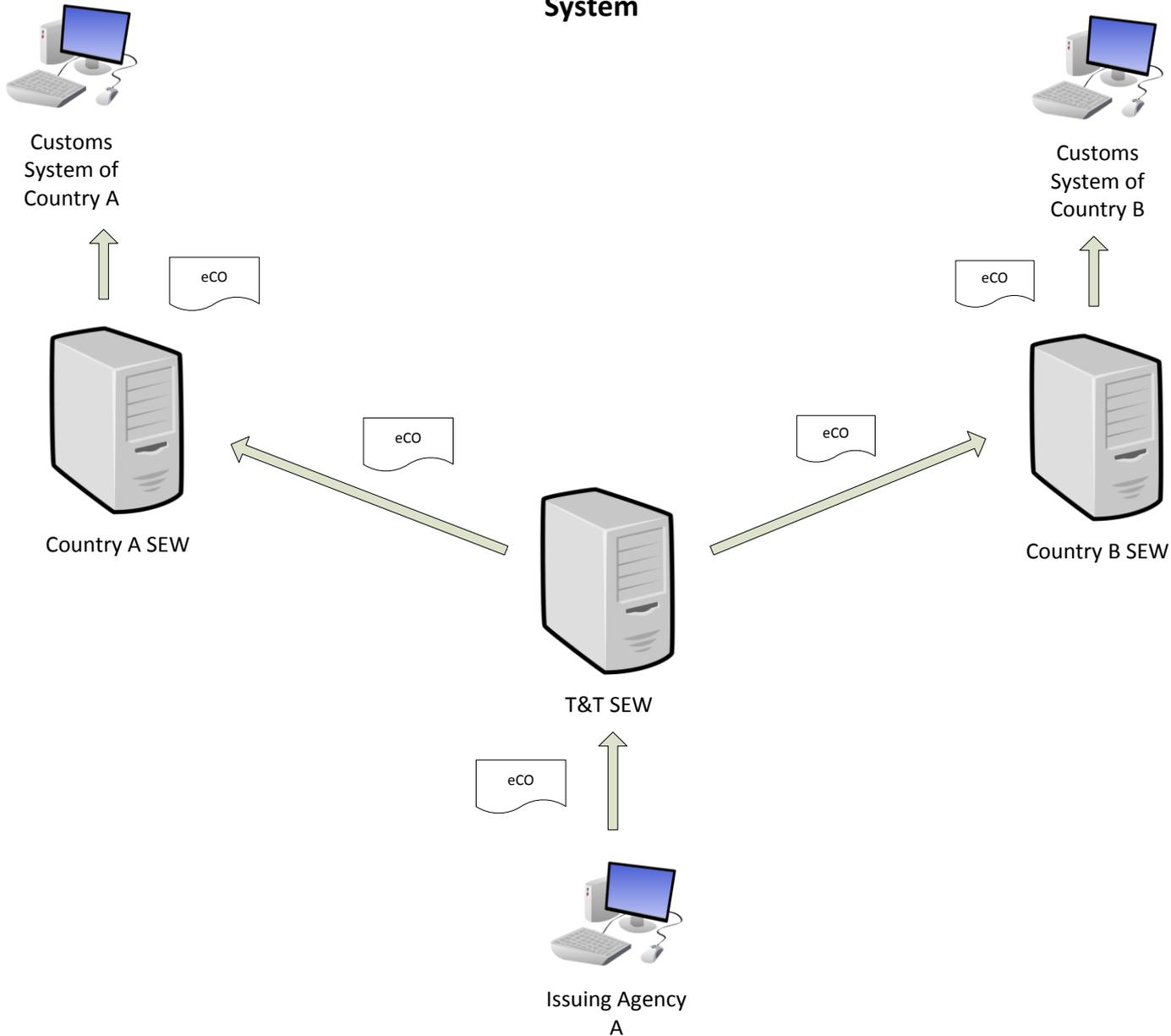
Rationale for e-Certificates of Origin (eCOs)

- ▶ Required for preferential treatment in the importing country
- ▶ Issuing Agency reports to the MTI
- ▶ Standardised Document
- ▶ Reduces trade transaction costs to exporters



Model of Exchange

eCO T&T (Export) and Latin America Interconnection System



Requirements

- ▶ Mutual Recognition Agreement on Digital Signatures
- ▶ Standardization and harmonization
- ▶ Messaging Standard
- ▶ Data loss and non-repudiation

Risk Management

- ▶ Procurement has commenced to select a supplier to create a comprehensive risk management system to reduce the number of red lane items and reduce inspection.
- ▶ Big data can be considered here.

Government of the Republic of Trinidad and Tobago 

TTBizLink Business Made Easy 

Home About TTBizLink Contact Us FAQ Feedback TTConnect Testimonials

Login with ttconnect ID

How to Register/De-Register

Useful Links

- Tariff and Legislation
- Trade Portal
- investTT
- Companies Registry Online Search Facility: MLA

Document Verification Links

- 2D Barcode Verification

Interactive Media

- Watch us on YouTube 
- Meet us on Facebook: 
- Find us on LinkedIn 

01-29-14

SSL CERTIFICATE

Main TTBizLink Services

Import/Export Permits & Licences

This service allows importers/exporters to apply electronically for trade permits and licences from the Ministry of Trade, Industry and Investment (MTII) - Trade Licence Unit (TLU); Ministry of Food Production (MFP) - Animal Production and Health Division, and Plant Quarantine Services. [...more](#)

Import Duty Concession

The Ministry of Trade, Industry and Investment (MTII), through this service, allow companies seeking IDCs to complete the necessary application forms and upload supporting documents online. All applications are then processed electronically by the MTII with dynamic feedback provided to the applicant as required. [...more](#)

Company Registration

The Company Registration service will enable online submission and tracking of Business Registration and Company Incorporation applications/documents to the Registrar General's Department of the Ministry of Legal Affairs (MLA) for processing. This service will also enable an online Name Search and application for Name Reservation. [...more](#)

National Insurance Board

The National Insurance Board service will enable online submission

Announcements

- e-Export Health Certificates
- NATIONAL INSURANCE REGISTRATION MODULE GOES LIVE

Business News

- TLU to accept e-applications only from October

Events & Holidays

- Christmas Day - 25/12/2013
- Boxing Day - 26/12/2013

Awards & Recognitions



Thank you!

Neshan Singh
 SEW Specialist
 Ministry of Trade and Industry